



First Regional

Vol.1 No. 4 September 2013

Buzzzzz

CONGRATS OCHO RIOS!

BRANCH OF THE QUARTER



CEO Ms. Patricia Smith (centre) and (l- r) Shanoi Campbell; Nicola Williams ; Krishawn Williams; Marcia Thomas; Nothaya Edwards (Team Leader) and Deidre-Ann Robinson - proud members of the Ocho Rios Branch shortly after she had presented them with their trophy and plaque.

When the dust had settled, the Ocho Rios Branch walked away with the coveted “**Branch of the Quarter**” designation for having disbursed the highest number of loans, both in volume, value and across the seven loan-type spectrum offered by First Regional Co-operative Credit Union Limited.

Now the Ocho Rios Branch proudly displays their trophy and a plaque declaring them **Branch of the Quarter**, for the period ending April 2013. In addition, each staff member now wears, with a sense of accomplishment and pride, a pin declaring each a “**High Achiever.**”

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BRANCH OF THE QUARTER (CONT'D)

High Achievers indeed! The challenge was for each branch to write as many loans as they could from January 16 – April 12, 2013. Stipulations were that at least one loan should be written from each of the seven loan types offered by First Regional; and all loans must be approved in order for the branch to qualify.

The Ocho Rios Branch stepped up to the plate, effectively writing the highest number of loans per capita from all seven categories over the period.

The St. Ann's Bay Branch earned First Runner-Up in the Branch of the Quarter Competition; and was awarded a plaque.

Presentation of the trophy and plaques were made on Thursday September 26 at an after-work social, held at the St. Ann's Bay Branch, which brought staff



Wade Harvey of the St. Ann's Bay Branch receiving the First Runner-up plaque on behalf of his Branch from CEO, Ms. Patricia Smith

together in a light, relaxed atmosphere, while serving as the backdrop for the more competitive business of the Awards.

Chief Executive Officer, Ms. Patricia Smith congratulated the Ocho Rios Branch on a job well done, noting that the performance resulted from the effort of each individual staff member. Ms. Smith commended the St. Ann's Bay branch for their competitive spirit, and challenged the other branches not to allow Ocho Rios to retain the trophy, but to ensure that they earn it through improved performance next Quarter.

And, the following day the Highgate Branch received the plaque for the Most Improved Branch of the Quarter. The CEO congratulated Highgate for their outstanding work, and urged them to continue to do their best.



A beaming Shana-Kay Palmer, (centre) Team Leader for the Highgate Branch accepts her Most Improved Branch plaque from CEO Patricia Smith (l) as Heather Kidd, Member Service Rep. from the Branch, shares the moment

Ocho Rios High Achievers Pinning Ceremony

And since the Ocho Rios Branch earned top prize for this Quarter, they had their own party, which was followed by a 'Pinning Ceremony', at which each staff member received his/her distinctive pin designating him/her a 'High Achiever.'

As each staff member of the Ocho Rios Branch stepped forward to be pinned, they beamed with pride and it was clear from the expressions on their faces that they owned this special moment, and would remember it for a long time! As we congratulate them again on being **Branch of the Quarter** we are happy to share with you the pictures.



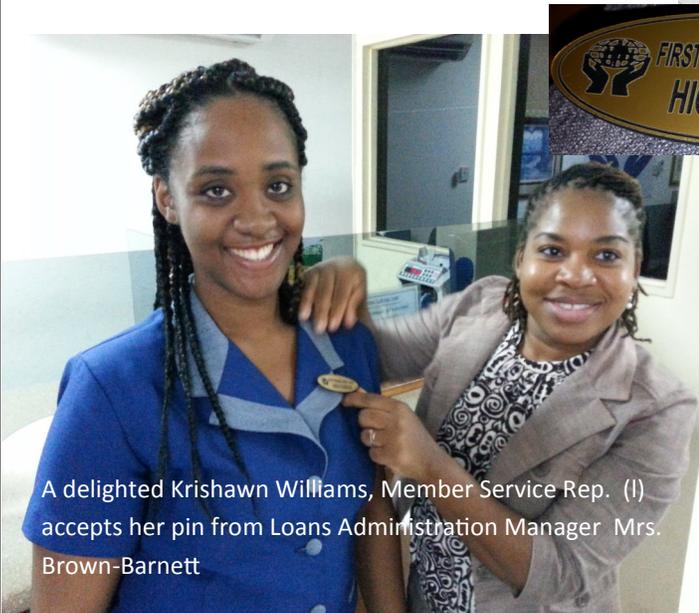
Ocho Rios Team leader, Nothaya Edwards (l) being pinned by Loans Administration Manager Phenicia Brown-Barnett



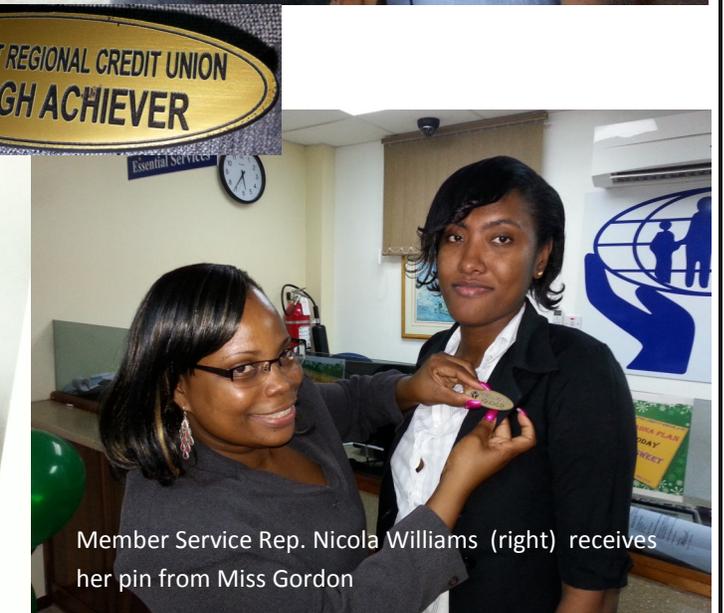
Member Service Rep, Wyndell White exudes quiet confidence as he's pinned by Marketing Manager, Kerry-Ann Gordon



Marcia Thomas, Member Service Rep. (right) can't suppress her smile as she's pinned by Kerry-Ann Gordon



A delighted Krishawn Williams, Member Service Rep. (l) accepts her pin from Loans Administration Manager Mrs. Brown-Barnett

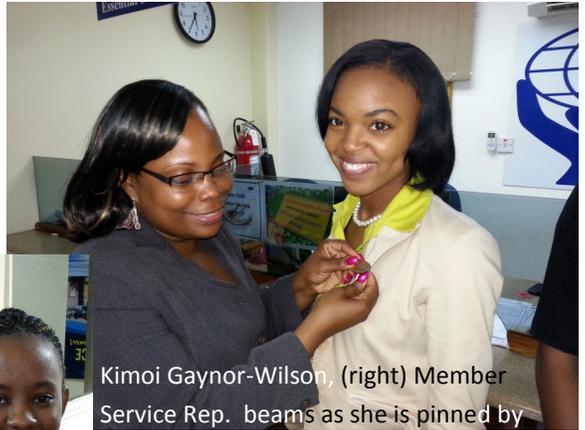


Member Service Rep. Nicola Williams (right) receives her pin from Miss Gordon

High Achievers - the Pinning Ceremony (cont'd)



A delighted Jody-Ann Atkinson, (right) Member Service Rep. receives her pin from Marketing Manager, Kerry-Ann Gordon



Kimoi Gaynor-Wilson, (right) Member Service Rep. beams as she is pinned by Kerry-Ann Gordon



Member Service Rep. Shanoi Campbell (right) poses with Mrs. Brown-Barnett after receiving her pin.



CREDIT UNIONS OF JAMAICA'S G-SAT BURSARIES

Two of this Region's brightest – one from St. Mary and the other from St. Ann - were among 12 students awarded bursaries by the Credit Unions of Jamaica, based on their performance in the 2013 G-Sat Exams. The bursaries are valued at \$25-thousand each.

The two, Jada Hay from St. Mary and Kiana Skyers from St. Ann travelled to Kingston with their mothers to receive their awards at the Youth Awards Presentation held by the Credit Unions of Jamaica at the Alhambra Inn Hotel on Friday August 30.

Both mothers, Tanya Hay and Nickeisha Edwards are members of First Regional Co-operative Credit Union. Public Relations Manager, Judith Cousley represented First Regional at the function. Jada Hay is now attending the St. Hilda's High School, while Kiana Skyers is at Campion College in Kingston. First Regional wishes them continued success as they enter their high school years.



Bursary winners Jada Hay and Kiana Skyers (front l - r) pose with their mothers Tanya Hay (back left), Nickeisha Edwards (right) and First Regional's P.R. Manager, Judith Cousley.

CREDIT UNION WEEK

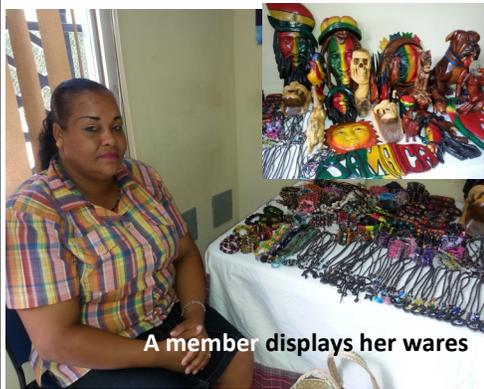
First Regional Co-operative Credit Union marked Credit Union Week (October 13—19) with a range of activities which included attendance at the Methodist Episcopal Church in Orange Hill, Brown's Town to mark the start of the Week.

Board Chairman, Donald Mason, in his greetings to the congregation noted that Credit Union Week presents the opportunity to make a positive difference in the lives of members. This included celebrating members in ways that are important to them -such as health fairs, customer appreciation days and opportunities for those in business to hold displays in various branches.

Throughout the week, health fairs and business opportunities were scheduled on different days at various branches; while Customer Appreciation Day was held on Thursday. On that day, the President visited a number of branches, and presented gift certificates to members who correctly answered questions about First Regional Credit Union.



Board Chairman, Donald Mason presents gift certificate to member at the Ocho Rios Branch



A member displays her wares



HR Manager, Seveene Thame serves a member at the Ocho Rios Branch during Customer Appreciation Day .



Board members and part of the congregation at the church service



Board Chairman, Donald Mason greets the congregation as CEO Ms. Patricia Smith and Pastor Mills listen

CREDIT UNION WEEK (cont'd)



Staff member, Sharon O'Connor (right) has her blood pressure taken at Ocho Rios Branch



Board member Earle Irvin presents gift certificate to a lucky member at the St. Ann's Bay Branch



Board Chairman, Donald Mason (I) presents gift certificate to Dr. Shelton Minott a member in St. Ann's Bay



Health checks at Round Hill



HEALTH FAIR IN OCHO RIOS



Loans Administration Manager, Phenicia Brown –Barnett presents a gift to a member on Customer Appreciation Day

AFTER-WORK SOCIAL



about issues of compatibility and the challenges of working and eating burger, that would rival even Bugle himself! And, surprise, surprise, she certainly managed to keep di riddim! Good going Miss T!

In all, it was a relaxing evening with much conviviality - all done in good fun. The next day, the branches in St. Mary met at the Port Maria Branch for their games and party, while the Round Hill Branch watched a movie. They say a picture is worth a thousand words, so we share these pictures with you.

The after-work social lived up to its name in all respects! It was after work and it certainly was social! The first was on Thursday September 26 at the St. Ann Bay Branch and brought together the Ocho Rios, Discovery Bay, Claremont, St. Ann's Bay and Brown's Town branches.



CHECKING OUT THE REAL SITUATION

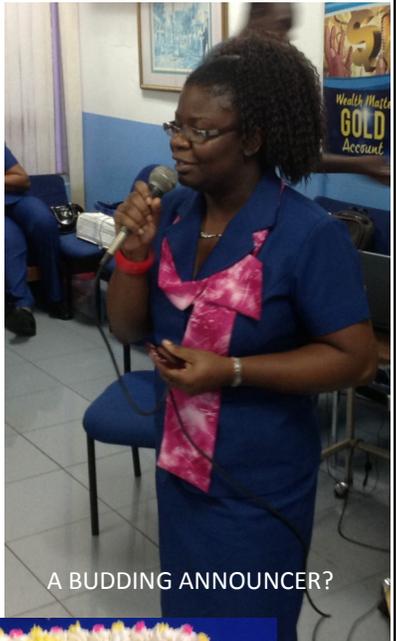
The evening found staff members immersed in games, dominoes, eating and some contorting themselves in every which way, as they tried to have their team-members guess their actions in a spirited game of 'Actionary.' Then there were those who pretended that they understood the ins and outs of a good domino game! Right, Ms. Smith? And, the one and only Miss Thame delivered a karaoke performance from Bugle,



SERIOUS TING!!

Mek sure share
it good yu nuh!

AFTER -WORK SOCIAL (cont'd)



AFTER-WORK SOCIAL - St. Mary

Chillin' before the party....



Staff members from the Port Maria, Annotto Bay, Highgate and Guy's Hill Branches seen here cutting their cake. They were just getting ready to party!!



STRIKE A POSE!!

AFTER-WORK SOCIAL - Round Hill



A Light moment - In the Age of Mix-Up and Blenda!

And it came to pass that in the Year 2013, on the 9th day of October, when it was Wednesday for the whole day, the following did take place in the Regional Credit Union named First. And, behold this incident did take place in the specific Department called Delinquency, in which sits Rohan of the tribe Stephenson; Narvelin of the family Cammock; and Cindy the perceptive one.

Now, Rohan of the tribe Stephenson intended to call a member, but alas the number he dialed turned out to be that of Narvelin of the family Cammock. And when she answered in her professional tone, he did ask: "Is this Miss So and So?" And Narvelin, hearkening unto Rohan's smooth voice, and being duly impressed, straightened her spine, organized her desk and having fixed her wig properly to impress him (over the phone) answered unto him saying: "This is First Regional."

Then he replied unto her in his charming voice: "But I'm trying to call a member..." and he was mightily perplexed as to how he was being told that he was at First Regional.

And so it went on for a few minutes until Cindy, the perceptive, hearing the exchange on both sides, answered unto both of them saying: "Unuu nuh si sey unuu ah talk to one-annodda?"

And when this revelation came to light, both Narvelin of the family Cammock and Rohan of the Tribe Stephenson did burst out one piece-a laughing, and did consider their ways, because it was indeed a moment of Mix Up and Blenda!

And when it was told unto the Department Head Billings, he did summon the Scribe forthwith and gave firm instructions that this matter should be recorded in the annals of the **Buzzzzz Newsletter**, for posterity and for a good belly laugh. In his directive he saith unto her thus: "Miss Juds, mi nuh know how yu gwine manage dis, but it haffi inna di next **Buzzzzz!**"

The Scribe being duly directed and empowered to accurately record the happenings - every detail thereof - hearkened unto these instructions and did faithfully execute her duties, in the hope and expectation that when the scrolls are read it will offer a striking example of human foibles while indeed giving a good belly-laugh! Jack Mandora mi nuh choose none!